



eHealth
week

11 - 13 MAY 2015
RIGA, LATVIA

ORGANISED BY

Ministry of Health
of the Republic of Latvia



NATIONAL FINNISH EHEALTH AND ESOCIAL STRATEGY 2020

Ministry of Social Affairs and Health, Finland

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Health care in Finland

Key principle

- Residence-based, universal and equal right to health services

Provision

- Municipalities (320) are responsible for organising primary health care and specialised medical care
- 20 municipality owned hospital districts and appr 170 health care centres
- Employers organise preventive occupational health care
- Private health care appr 25%

=> *Reform to be planned*

Funding

- Public services by tax revenues collected by the state and municipalities plus client charges
- Private services are partly reimbursed under the national health insurance system
- Medication is partly reimbursed under the national health insurance system

=> *Financing reform to be planned*

Local and regional eHealth situation in Finland by 2015

Delights

Strong base for further development

- EHR coverage 100% (public prim and sec healthcare) , 80% (private)
- EHR information exchange 90% (public, hospital districts)
- Electronical referrals and discharge letters 95%
- Wide use of national solutions (ePrescription, eArchive, eAccess)

EU comission eHealth Benchmarking 2012-2013:

- Nordic countries are the leading countries in EU

Drawbacks

- Forerunners dilemma: old EHR systems, usability
- Interoperability problems
- **Slow adaptation of citizen eServices**

HIMMS and research2guidance study on eHealth adoption

Top 10 EU countries by eHealth adoptions of patients and doctors



eHealth adoption – doctors transferring prescription electronically, doctors electronically exchanging medical patient data with other healthcare professionals, patients making appointment via website, patients seeking online information about health

Information to support well-being and service renewal

eHealth and eSocial strategy 2020



Focus area	How to get it done
Citizens	Taking own responsibility - doing it yourself
Professionals	Smart systems for capable users
Service system	Effective utilisation of limited resources
Information use Refinement of information and knowledge management	Knowledge-based management
Steering and co-operation	From soloists to harmony
Infostructure	Ensuring a solid foundation



Professionals - smart systems for capable users

Strategic objectives

- Professionals have access to information systems that support their work and its operating processes
- Electronic applications in the use of professionals

Measures

- National criteria for the usability of information systems
- Decision-making support for professionals
- Training of professionals
- Active user involvement in the development and adoption of information systems and operating models



Service system – effective utilisation of limited resources

Strategic objectives

- Social and health care information is accessible to professionals and citizens
- Information management solutions increase the effectiveness and impact of the service system
- The availability and accessibility of the services is being improved through electronic solutions

Measures

- Renewal of legislation on the use of information related to social welfare and health care services
- Information management solution for social welfare implemented as part of Kanta services
- Further implementation of Kanta-services
- Development and use of online services
- Support for processes and operations



Refinement of information and knowledge management – knowledge-based management

Strategic objectives

- Data sets support in real time the management of service production and decision-making in society in real time
- Data sets support research, innovation and industrial and commercial activities

Measures

- Legislation on secondary uses (unrelated to care or client relationship) of social welfare and health care data
- Development and resourcing of secondary use of data
 - Population-level statistical and indicator services
 - Common infrastructure for secondary use



Steering and cooperation - from soloists to harmony

Strategic objectives

- The structures for steering and cooperation in the area of information management are clear and support the social welfare and health care service reform

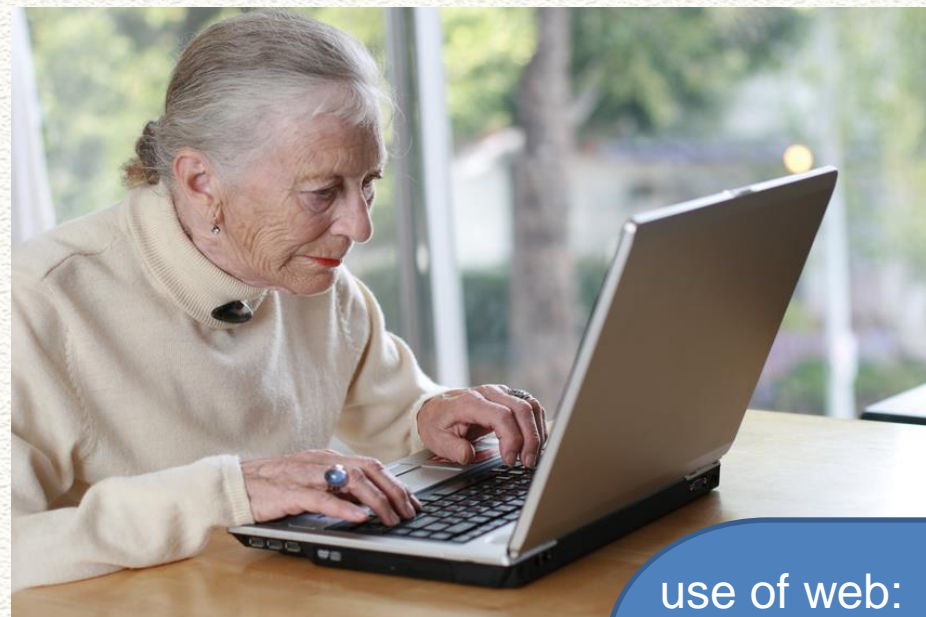
Measures

- Renewal of steering and leadership of information management in social welfare and health care services
- A model for cooperation between social welfare and health care regions and national operators

Citizens as service users - doing it yourself

Strategic objectives by 2020

- Citizens use online services and produce data for their own use and for the professionals.
- Reliable information on well-being and services supporting its utilisation are available
- Information on the quality and availability of services is available in all parts of Finland

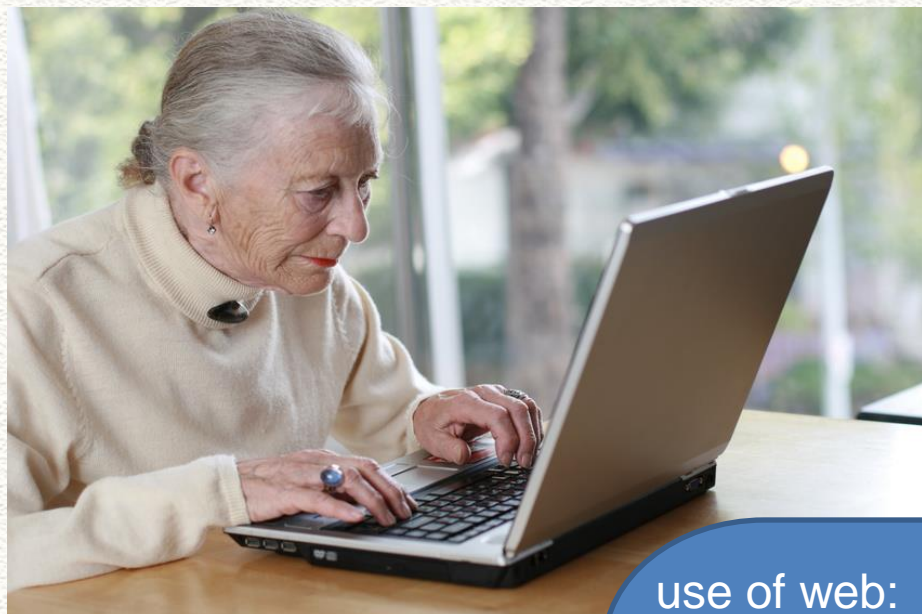


use of web:
27% 75-89 y
92% 16-74

Citizens as service users - doing it yourself

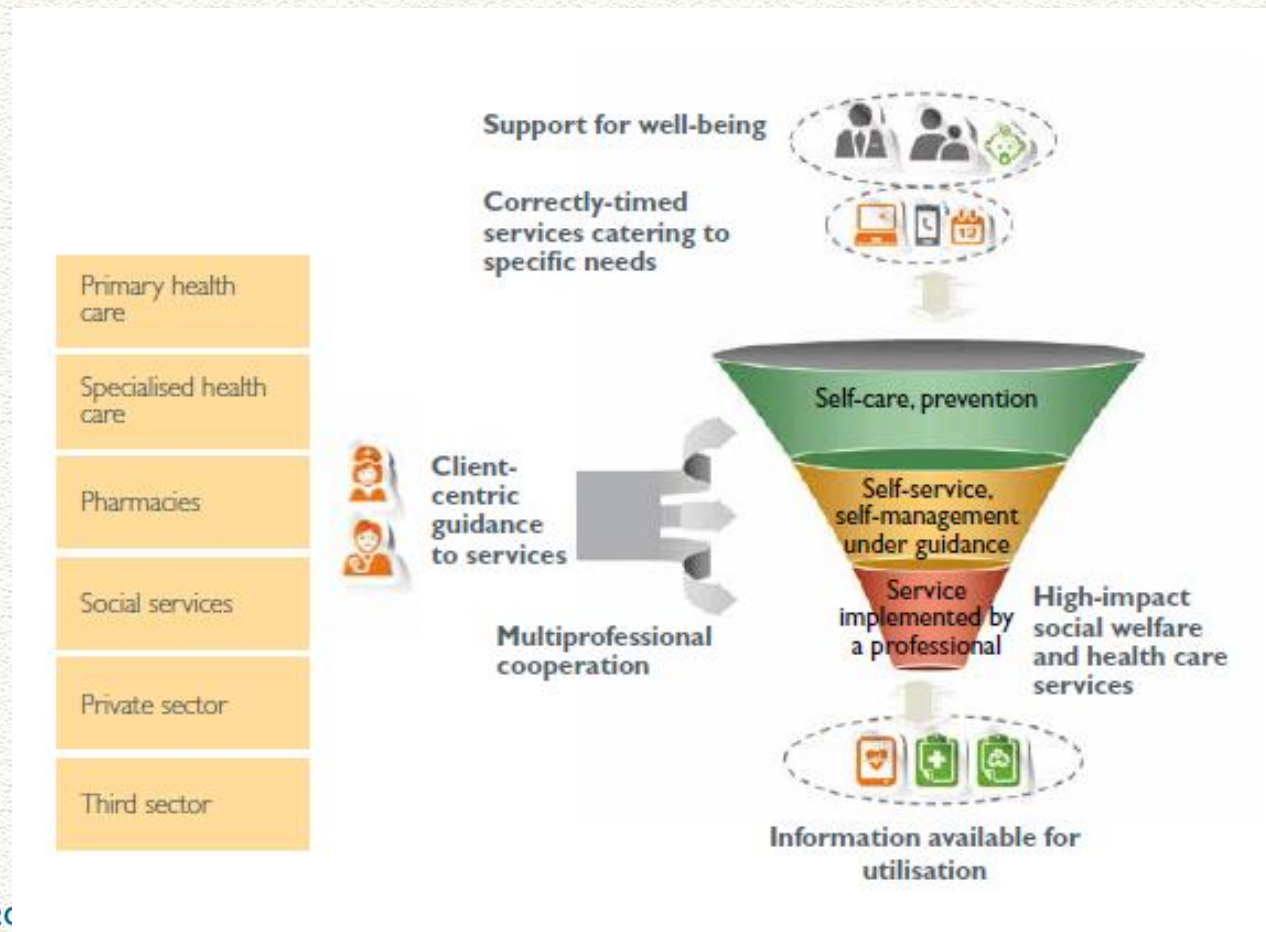
Measures

- National platform for managing the citizens' personal information in the areas of health and well-being
- The implementation will utilise national services and open interfaces.
- Citizens themselves will make the decisions regarding the storing of their information on the platform and its disclosure using the applications to be built on the platform.



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Renewal of services must be supported by ICT-solutions!





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THANK YOU

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